

**PRE-BID CLARIFICATION DATE EXTENSION**

**Tender No. CRISP/IT-SWD/SmartCard/2025-26/945 Dated: 08.11.2025.**

**Note : The Bid Submission date has been extended up to 5<sup>th</sup> December, 2025 till 1:00 PM and Technical Bids shall be opened on same day at 3:00 PM. at CRISP, Shyamla Hills, Opp. Manas Bhavan, Bhopal-462002**

<b>S. No</b>	<b>Tender Clause/ Query</b>	<b>Clarification</b>
1.	Page : 11 SECTION -B ELIGIBILITY CRITERIA III. The bidder must be a Card manufacturer / Authorised OEM Supplier located in India and have average turnover from Card Manufacturing / Supplying of Chip based Smart Card / PVC cards in India amounting to not less than less than Rs. 3 Crore (average) in last three financial years (considering FY - 2022-23, 2023-24 and 2024-25). Copies of Audited Accounts and necessary Audited Statement and Auditor Certificate for turnover statement to be submitted clearly specifying the turnover in each such FY along with this bid, duly certified by the CA. In case results of FY 2024-25 are not audited, CA certificate specifying the FY 2024-25 results are mandatory to be attached.	<b>No Change</b>
2.	Page 18 Clause: 22. Sub-Contract JV or Consortium is allowed.	<b>No Change</b>
3.	Page : 28 clause 2 The bidder should have supplied minimum 10 lac Smart / PVC Cards to any 2 State Government Department / State Undertaking / PSU in India in last 3 years.	<b>The Bidder/OEM should have supplied minimum 10 lac Smart / PVC Cards to any 2 State Government Department / State Undertaking / PSU in India in last 3 years.</b>
4.	SECTION – A INTRODUCTION & SCOPE OF WORK OF THE PROJECT o Handing over the envelopes containing the smart cards in bulk to the client's location of CRISP for distribution.	<b>The bidder will arrange the logistics and distribution within MP no extra cost will be paid by CRISP.</b>
5.	Page 9, Section A Application integration with CRISP IT system  Data write format – XML or others	<b>Sample data will be provided in readable format</b>
6.	As per the design and specification mentioned by CRISP Contact Smart Card in the form of ICC (Integrated Circuit Card) complaint to ISO/IEC - Part 1,2,3,4,8 and 9, IS16695	<b>SCOSTA Compliance</b>
7.	Page 11 Clause X: The Bidder should be a ISO 27701 Privacy Information Management System (PIMS) complied company.	<b>ISO 27701 / ISO 27001 is allowed</b>
8.	Page 11 Clause XII: The Bidder should provide Non Black Listed Affidavit on Stamp paper as per MP Government norms	<b>As per MP Govt. Norms</b>
9.	Page 11 Clause XIII: The Bidder/OEM should be authorized Seller of PVC Card printing machine.	<b>Clause to be deleted</b>
10	Page 12 : Physical Bid Submission at CRISP Head office, Opp Manas Bhawan, Shyamla Hills, Bhopal End date & time- 25.11.2025 13:00 hours	<b>Date extended 05.12.2025</b>
11	Page : 6 The Service Provider shall develop custom- built software application for Data uploading, Data reading	<b>The service provider shall deliver the desktop application with</b>

S. No	Tender Clause/ Query	Clarification
	through Card Readers, and Updating the cards with portal application as and when required and integrate such software with existing systems	<b>source code and knowledge transfer to CRISP call function to read and write the data on Chip of the smart card must be functional with slot based card reader.</b>
12	Page 6: Incorporating the printed card therein in such envelopes. The plastic-coated Window Envelope (10"x 4.5") should fit the card and a personalized letter printed on A4 paper as mentioned.	<b>Window envelop for packaging the letter printed on A4 sheet along with the smart card packed in the non tearable laminated jacket along with the user manual.</b>  <b>All design and art work to be develop by the service provider for approval from CRISP</b>
13	Page 7 : Deploying, managing and maintaining skilled work-force with sufficient experience to achieve above	<b>No permanent manpower required to be deployed at CRISP supplier must assign a project coordinator for smooth execution.</b>
14	Page 10: Supply and handover the Smart card of minimum quantity of 50,000 cards with personalize data structure	<b>The duration of the complete cycle from data handover from CRISP to the supply of CARDS at locations in MP is 70 days.</b>  <b>Data will be provided in multiple slots.</b> <b>All work to be done at bidders cost.</b>
15	Page 9: Supply of bundles altogether at CRISP / location identified by CRISP in Madhya Pradesh	<b>All cost to be born by agency.</b>
16	Page 6: It may be noted that such Smart Cards are to be designed in such a manner that they are able to function with the existing application and IT infrastructure already functional at CRISP and its affiliated colleges.	<b>The existing system contains a web application built in Dot Net and SQL server, can be integrated using API.</b>
17	Page 20 Clause 26: The bidder will have to submit Rs. 5,00,000/- (Rupees Five lakh only) as security in the form of Performance Bank Guarantee from any nationalized/ scheduled commercial bank valid for 180 days beyond the final completion period	<b>No Change</b>  <b>Bank Details :</b> <b>Name : CRISP Society</b> <b>Bank Name:- ICICI Bank,</b> <b>Bank Account No:- 005501026617</b> <b>IFSC Code:- ICIC0000055</b> <b>Bank add:- M.P. Nagar, Bhopal</b>
18	Page 9 : Smart Card Personalisation and Packaging	<b>Design layout will be provided by CRISP. Pre-printing approval required for art work from CRISP.</b>
19	Page 10: "Operation management & Technical Support → D56 + 645 days = 730 days"	<b>No Change</b>
20	Page 17 Clause: 17. Payment in 15 days from invoice	<b>Invoice in three copies along with list of Smart cards printed in physical form along with the receipt of card delivery to the end user on their letter head</b>
21	Page 28 Clause : 4 Bidder having own Smart Card manufacturing facility in India / Their Authorised Supplier	<b>No Change</b>

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	operating for last 03 years- Operations / EOM Supplier for more than 3 years = 20 marks- Operations for at least 3 years = 10 marks	
22	Page 7: "Smart Cards to be dispatched within 24 working hours of printing."	<b>No Change</b>

**Director  
CRISP, Bhopal**